

The Referee Appointments System

Guidance for Sydney West members on when and how to access and update what is arguably our most important IT system.

Background

The appointment of referees and referee coaches to matches is one of the most basic yet important tasks for any referee association. When considered against the wide range of possible member interactions, limitations and restrictions, the complexity of the referee appointments process is strikingly obvious.

Further, to ensure that referees are appointed to as many of the matches needing them as possible, refereeing assignments for the four Sydney metropolitan associations are coordinated centrally from within the NSWRU office. The arm's length nature of this arrangement adds to the complexity of the appointments process.

The Referee Appointments System

To assist the Central Appointment Officer (or CAO for short) in carrying out this essential and challenging task, an IT system — the Referee Appointments System (or RAS for short) — has been developed to help coordinate, organise and control the appointment of referees and referee coaches to matches. The Appointment Notice referees receive each week providing details of their match and coaching assignments, comes to them via RAS.

RAS is at the very heart of the referee appointments process. It draws on information downloaded to it daily from the Rugby Link system and from unavailability and other details referees provide during the registration process and throughout the season. Given the size of our refereeing workload and the diverse nature of the competitions we service, without RAS the appointments process would be almost impossible to carry out.

As is the case with every IT system, RAS works best when the information available to it is comprehensive, accurate and up to date. And that's where the co-operation and assistance of every referee and referee coach becomes essential.

Accessing and Updating RAS

To enable members to take responsibility for the timeliness and accuracy of appointments-related information held for them, active referees and referee coaches are able to access RAS via the Rugby Portal and input particular items of information direct to the system. You'll find a link to the Rugby Portal on the **Links** page of our website.

After logging in via the Rugby Portal and accessing RAS, you will be able to carry out the following tasks online:-

- Add, delete or adjust those days or times when you are **not available** for appointment. This ensures that you're not assigned to matches when you are unavailable.
- Add, delete or adjust details of any **team relationship** you have with a club or school (as either a player or as a parent) that needs to be taken into account when refereeing appointments are being considered for you. This feature allows you to be appointed to matches around your playing commitments or your child's playing commitments.
- View your appointments history. This enables you to quickly draw any discrepancies as to matches you have or haven't refereed to the attention of the CAO.

Once you have logged in to RAS, from the home page select the updating task you wish to carry out (i.e. "Update Unavailable Details" or "Update Related Club/Team"). When carrying out these tasks, the processes outlined below must be followed:-

Updating Unavailability Details

The recording of periods of unavailability for appointment to matches is an "opt-out" process that is compulsory for all referees. Where dates or times are **not** marked in RAS as being **unavailable**, the system assumes, by default, that you must be available and it may list you for appointment.

IMPORTANT: Irrespective of the associations of which you are a member, **ALL** weekend match day periods — that is, Friday evenings, Saturdays and Sundays — for which you are **not** available to referee **MUST** be entered into RAS for **each** association Appointing Board to which you are attached as an active member.

HERE'S AN EXAMPLE: If the only weekend period for which you are available to referee is Saturday mornings until noon, then you need to "opt-out" of appointments (i.e. record that you are **not available**) on Friday evenings, Saturday afternoons from 12.00pm onwards and all day Sunday. Failure to enter **every** period of weekend unavailability or to select **every** Appointing Board to which you are attached, may result in you being assigned to matches that you are not able to carry out.

HELPFUL HINT: Sydney West members who are registered with NSWRRRA or another referee association are also attached to that other association's Appointing Board. When entering details of your unavailability to RAS, holding the "control" key while selecting each Appointing Board to which you are attached enables the simultaneous updating of multiple Boards.

The procedure ALL members MUST follow to record or report a period of unavailability, is summarised in the three dot points below:—

- **After becoming aware that you will not be available on a particular date or range of dates that are still three or more days away:- you must access RAS and input details of that period of unavailability.**

The appointments process commences in draft form two weeks out from match day so the sooner you're able to do this, the better.

- **If the date or period of your unavailability is two days away or less and the appointments for that weekend have not yet been circulated:- you must immediately email or SMS the CAO and advise him of the dates or times for which you are no longer available.**

By this stage of the appointments process, an entry may be present for you in the draft appointments list (and possibly for a referee coach assigned to work with you). It is for this reason that unavailability dates that are either one day or two days from today's date, can only be input to RAS by the CAO. Upon receipt of your message, the CAO will update RAS to reflect your unavailability and make any necessary changes to the draft appointments list.

- **If upon receiving your Appointment Notice you determine that you're not able to accept that appointment OR having recently accepted the appointment your circumstances change and you are no longer available:- you must immediately select the "Click to reject all or some appointments" link on the Appointment Notice email you received.**

RAS will ask you to provide the reason you're unable to accept that appointment and whether an appointment at some other time on that day might better suit you. It then emails your responses to the CAO.

Upon receipt of the RAS email message, the CAO will cancel or adjust the appointments made on your behalf, update RAS to reflect your unavailability and attempt to re-cast that weekend's appointments to cover your absence. If a replacement referee cannot be found, the match in question becomes a "Club to Appoint" fixture (or CTA).

The CAO, **Stuart Wright**, can be contacted by email to swright@nswrugby.com.au or by telephone or SMS to **0422 532 961**. Should you ever need them, these details are also available on the **About Appointments** page of our website.

NOTE: Guidance on things to consider when approached to referee a "CTA" is provided in the "Informal Refereeing Appointments" document available from the **Resource Library Index** page of our website. Make sure that you also read and understand that document.

Updating Club/Team Relationships

If your refereeing appointments need to take into account **either** your commitments as a player **or** the playing commitments of your child, please ensure that your team relationship (whether they be for a school or club team) is recorded fully and accurately in RAS. This allows the CAO to take those details into account when considering appointments for you.

IMPORTANT: RAS accesses the latest version of the competition draw provided by match organisers. When updating your details make sure that you select the correct team name, age group and grade from the dropdown list. This is particularly important when the team in question is a composite team made up of players from a number of clubs **or** when a team is re-graded or withdrawn from the competition. (This particular matter is discussed further under the "Potential RAS Change Triggers" heading below.)

When you've finished updating your unavailability and/or team relationship details in RAS — and perhaps checked out your appointments history — you can simply log-out.

Although RAS works well on most occasions, unusual circumstances can result in an error situation that requires outside assistance. Should you encounter a problem that you're not able to resolve, please don't hesitate to contact me on **9876 1286** and I'll talk you through or arrange for any necessary corrective action.

Click to Confirm Your Appointments

As part of the computerised appointments process, RAS generates an Appointment Notice email informing each referee and referee coach of their match assignments for the coming weekend. In addition to the "click to reject all or some appointments" link mentioned earlier, your Appointment Notice also contains a request to **"Click to confirm all Appointments"**.

By clicking on this link referees confirm to RAS their acceptance of the appointments that have been made for them. **All referees and referee coaches are asked to please "click to confirm" their weekend appointments.** Doing so assists the CAO to check that as many matches as possible have referee coverage on game day.

Potential RAS Change Triggers

We know from experience that there is an endless range of reasons why referees and referee coaches may need to update their RAS record. The more common change triggers include:-

- the team for whom you play **or** for whom your child plays is re-graded or withdrawn from the competition.

NOTE: At the conclusion of Round 4, based on early season match results SJRU re-grade some teams in their competition up or down. If a team with whom you have an involvement is re-graded (or perhaps withdrawn from the competition completely), it is essential that you update RAS to reflect the team's new position in the draw.

- you become unavailable for appointment due to sickness or injury;
- as a result of business or holiday travel, changed shift or other work arrangements, attendance at school camps and retreats, changed family arrangements, you're no longer available on particular dates or times;

As mentioned earlier, because the appointments process commences in draft form two weeks out from match day, the sooner you're able to record your unavailability details in RAS, the better the result for all referees.

Given the number of Rugby Australia IT systems that referees now access and use, it is suggested that you save the link to the Rugby Portal in your browser favourites so that it's quickly available when needed. In any case, you'll find a link to the Rugby Portal (and to heaps of other interesting stuff) on the **Links** page of our website.

The association website contains a wealth of helpful procedural documentation and other information. Please make a habit of accessing and using the Referee Appointments System and our website whenever the need arises. Both are available 24/7.

Bob Watson

VP Registration & Accreditation

association website: www.swrra.sportzvault.com/
